



# Standard 2020.2 Release Notes

PUBLISH DATE: MARCH 2020



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## Release Overview

Telescope Standard 2020.1 release contains enhancements and addresses issues reported by customers on the previous release of the product, Version 2020.1, published in December 2019.

RELEASE VERSION	Telescope Standard 2020.2
RELEASE DATE	March, 2020
RELEASE TYPE	Generally Available
DELIVERABLES	Product Release Software and Release Documentation

## Release Strategy

As we build a great new foundation for Northplains, every release will focus on theme-based features and enhancements prioritized within the roadmap. The Northplains product management team bundles tasks into releases thematically so that it's clear how each release will impact your use of Telescope.

**The Telescope Standard 2020.2 release is available now and is focused on workflow, ingestion, download & security.**

Highlights include:

- Renewing the Uploader SSL Certificate
- Better handling of multiple user logins
- General quality and performance enhancements

Future release themes will be based on customer communicated priorities, so please make sure you have voiced your opinions. Reach out to our team anytime at [success@northplains.com](mailto:success@northplains.com).

Have a great idea? We'd love to hear it! We believe the best product ideas come directly from our users. [Click here](#) to submit your feature request directly to our product team!

## Summary of Fixed Issues

Fixes for the following reported issues have been included in this release.

ISSUE ID	SUMMARY
NORTHHP-21876	Updated Telescope Uploader SSL Certificates
NORTHHP-16597	Fixed an issue where Send button would disappear in Quick Links setup screen
NORTHHP-15813	Fixed an issue where required authentication fields would be displayed improperly/in the wrong settings pane
NORTHHP-16242	Telescope no longer locked when multiple users perform multiple delete record actions
NORTHHP-16459	Video playback proxy can now be generated with Xinet File Broker
NORTHHP-16419	Fixed an issue where User Groups would be assigned the wrong permissions
NORTHHP-16446	Fixed an issue where checked out assets could be deleted by any user type
NORTHHP-17622	Fixed an issue where Assets would have blank keyframes
NORTHHP-19390	Video IPiece now works with more than one database connection, fixed proxy ingestion errors
NORTHHP-21750	Telescope now works in IE11, fixed issue with assets section freezing
NORTHHP-19630	Fixed an issue where volume control would not display on lower resolution settings
NORTHHP-16535	Fixed an issue where keyframes where not added via Transformation Platform upload

# Installation Instructions

## Download updates

Download the Release Package from the Northplains Portal at <https://portal.northplains.com/>

- Access the Northplains Portal using your existing login credentials
- Download the attached Telescope Release Package
- Download the attached Transformation Platform Installer

## Installation instructions

The full installation instructions can be found [here](#).

## Certified Platform Matrix

The following browsers are supported:

CLIENT

- Internet Explorer Version 11 on Windows 8.1 and Windows 10
- Microsoft Edge Version 38 and newer on Windows 10
- Google Chrome Version 64 and newer on Windows 8.1, Windows 10, and MacOS (from 10.10.5 Yosemite up to 10.15 Catalina)
- Mozilla Firefox Version 52 and newer on Windows 8.1, Windows 10, and MacOS (from 10.10.5 Yosemite up to 10.15 Catalina)
- Mac Safari as shipped with MacOS version (up to 10.15 Catalina)

## Questions?

For more details about this release, you can contact your Account Manager at [success@northplains.com](mailto:success@northplains.com).

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