



PRODUCT RELEASE

Telescope 2021.2



April 2021

RELEASE SUMMARY

The Telescope 2021.2 release includes:

- Performance enhancements for viewing collections & the primary asset display list
- Adobe CC 2021 plugins (available in [Adobe Exchange](#))
- Improved product quality due to additional internal fixes

Resolved issues:

- NORTH-19632 - Collection loading and rendering time improvement
- NORTH-24839 - Improved the display time for large numbers of assets
- NORTH-17676 - Enabled File Transfer for 'File' renditions (e.g., Quark, InDesign assets)
- NORTH-23834 - Enabled display of special characters within metadata fields
- NORTH-26402 - Repaired REST API asset download method
- PLNP-29668 - Adobe InDesign Plugin for Adobe Creative Cloud 2021
- PLNP-29669 - Adobe Illustrator Plugin for Adobe Creative Cloud 2021

Installation:

Full [Installation Instructions](#) and all the latest installation files can be found on the [Northplains Portal](#).

Certified Platforms:

Client (Web and Admin)	<p>The following browsers and operating systems are supported:</p> <ul style="list-style-type: none">● Internet Explorer Version 11 on Windows 8.1 and Windows 10● Microsoft Edge Version 38 and newer on Windows 10● Google Chrome Version 64 and newer on Windows 8.1, Windows 10, and MacOS (from 10.10.5 Yosemite up to 10.15 Catalina)● Mozilla Firefox Version 52 and newer on Windows 8.1, Windows 10, and MacOS (from 10.10.5 Yosemite up to
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	10.15 Catalina) <ul style="list-style-type: none">• Mac Safari as shipped with MacOS version (up to 10.15 Catalina)
Application Servers	The following operating systems are supported and recommended: <ul style="list-style-type: none">• Windows Server 2008 up to 2012, 64bit, with IIS, SQL Server and Java 1.8

Additional Information:

If you would like to upgrade your support plan to take advantage of the [Unlimited Program features](#), please contact us for more information. If you have any questions about this release, please open a [support ticket](#) and our support team will be happy to assist you.

To ensure all of the appropriate staff within your organization are informed about important product updates, please notify success@ignitetech.com with emails for individuals who should receive these announcements.