



PRODUCT RELEASE

Telescope 2021.3

 **Telescope**

June 2021

RELEASE SUMMARY

The Telescope 2021.3 release includes:

- Improved resiliency of indexing operations
- Improved product quality due to additional internal fixes

Resolved issues:

- NORTH-19456 - Indexing broker keeps failing
- NORTH-25005 - Unable to save mail protocol settings
- NORTH-24945 - Messages - unread messages count is not reduced
- NORTH-22481 - Unable to scroll groups list one by one
- NORTH-26339 - Valid email addresses with "+" sign are shown as invalid address in the QuickLink Setup dialog
- NORTH-25537 - Asset context menu is not hidden when clicking on the File menu

Installation:

Full [Installation Instructions](#) and all the latest installation files can be found on the [Northplains Portal](#). Telescope Adobe plugins can be downloaded from the [Adobe Exchange](#) website (direct links below).

Certified Platforms:

SERVER	Windows Server 2012, 64bit <ul style="list-style-type: none">• IIS• SQL Server• Java 1.8
CLIENT	Operating Systems <ul style="list-style-type: none">• Mac OS 10.15• Windows 10 Browsers <ul style="list-style-type: none">• Chrome, Safari, Firefox (current latest versions for supported operating systems) Telescope Adobe Plugins (MacOS & Windows) <ul style="list-style-type: none">• Adobe InDesign 2021, Adobe Illustrator 2021

Additional Information:

If you would like to upgrade your support plan to take advantage of the [Unlimited Program features](#), please contact us for more information. If you have any questions about this release, please open a [support ticket](#) and our support team will be happy to assist you.

To ensure all of the appropriate staff within your organization are informed about important product updates, please notify success@ignitetech.com with emails for individuals who should receive these announcements.